FY2020 - Performance Measurement Module (Sys PM)

Summary Report for AZ-500 - Arizona Balance of State CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2020 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	3728	3728	3560	52	52	62	10	21	21	23	2
1.2 Persons in ES, SH, and TH	3971	3971	3694	65	65	72	7	25	25	25	0

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

 The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3853	5161	4783	349	472	532	60	76	116	144	28
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4111	5350	4958	364	476	535	59	89	124	153	29

FY2020 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

 After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	94	24	11	3	13%	12	2	8%	9	0	0%	5	21%
Exit was from ES	748	730	87	64	9%	34	36	5%	42	41	6%	141	19%
Exit was from TH	235	140	26	18	13%	10	10	7%	11	10	7%	38	27%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	1130	1871	52	65	3%	25	46	2%	64	104	6%	215	11%
TOTAL Returns to Homelessness	2207	2765	176	150	5%	81	94	3%	126	155	6%	399	14%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2020 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2021	2236	215
Emergency Shelter Total	793	830	37
Safe Haven Total	0	0	0
Transitional Housing Total	245	231	-14
Total Sheltered Count	1038	1061	23
Unsheltered Count	983	1175	192

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	4162	4162	3886	-276
Emergency Shelter Total	3891	3891	3673	-218
Safe Haven Total	0	0	64	64
Transitional Housing Total	407	407	260	-147

FY2020 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	245	245	332	87
Number of adults with increased earned income	16	16	26	10
Percentage of adults who increased earned income	7%	7%	8%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	245	245	332	87
Number of adults with increased non-employment cash income	52	52	79	27
Percentage of adults who increased non-employment cash income	21%	21%	24%	3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	245	245	332	87
Number of adults with increased total income	57	57	97	40
Percentage of adults who increased total income	23%	23%	29%	6%

FY2020 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	287	287	391	104
Number of adults who exited with increased earned income	43	43	47	4
Percentage of adults who increased earned income	15%	15%	12%	-3%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	287	287	391	104
Number of adults who exited with increased non-employment cash income	45	45	68	23
Percentage of adults who increased non-employment cash income	16%	16%	17%	1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	287	287	391	104
Number of adults who exited with increased total income	81	81	111	30
Percentage of adults who increased total income	28%	28%	28%	0%

FY2020 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3817	3817	3506	-311
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1144	1144	1112	-32
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2673	2673	2394	-279

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5740	5740	5070	-670
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1430	1430	1388	-42
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	4310	4310	3682	-628

FY2020 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	1601	1601	737	-864
Of persons above, those who exited to temporary & some institutional destinations	242	242	245	3
Of the persons above, those who exited to permanent housing destinations	142	142	113	-29
% Successful exits	24%	24%	49%	25%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2020 - Performance Measurement Module (Sys PM)

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4676	4676	4894	218
Of the persons above, those who exited to permanent housing destinations	1892	1892	2229	337
% Successful exits	40%	40%	46%	6%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	1059	1059	1023	-36
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1016	1016	987	-29
% Successful exits/retention	96%	96%	96%	0%

FY2020 - SysPM Data Quality

AZ-500 - Arizona Balance of State CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	509	549	528	519	191	186	184	143	1179	1134	1187	1095	147	562	628	840				
2. Number of HMIS Beds	407	448	461	463	191	186	160	116	650	1134	887	919	139	562	628	840				
3. HMIS Participation Rate from HIC (%)	79.96	81.60	87.31	89.21	100.00	100.00	86.96	81.12	55.13	100.00	74.73	83.93	94.56	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	3588	3823	3901	3746	431	358	407	260	1253	1252	1334	1261	2358	2794	2951	2965	193	425	1699	2287
5. Total Leavers (HMIS)	2998	3418	3484	3289	315	238	264	194	233	255	301	216	1334	2104	1831	2282	111	347	751	823
6. Destination of Don't Know, Refused, or Missing (HMIS)	1055	1289	666	433	9	17	17	2	12	17	21	6	18	27	52	60	32	162	23	17
7. Destination Error Rate (%)	35.19	37.71	19.12	13.17	2.86	7.14	6.44	1.03	5.15	6.67	6.98	2.78	1.35	1.28	2.84	2.63	28.83	46.69	3.06	2.07