

- Fully managed end to end ISP connections provide more uptime and performance
- Premium bandwidth routing avoiding bottle-necks for higher performance
- Fastest way off our network to the internet averaging 10-15 MS (milliseconds) or less
- Minimal latency and jitter, ideal for critical, sensitive applications
- US - Los Angeles based, local NOC (Network Operations Center) services and support
- Custom built redundancy options using Cisco hardware with equipment failover (OSPF, HSRP)
- Secure encrypted ISP connections for safer internet and increased client trust protection
- Proactive monitoring for more uptime and chronic trouble
- Comprehensive SLA's (Service Level Agreements)

We needed a soup to nuts IT solution for the our 566-room property in Los Angeles. After interviewing a number of firms we chose Global IT. They handled the needs of our group and catering business as well as taking control of our WIFI, telecommunication, and administrative needs for our large and very busy property in Los Angeles. They are 100% reliable. This is critical in the 24/7 hotel business, when systems can fail at any time and materially affect our customer satisfaction and bottom-line. I would recommend Global IT 100%!

PHIL B., GENERAL MANAGER SBE GROUP

ADD ONS

Social Media Apps:

Yelp, Facebook, Instagram, Twitter and LinkedIn

Technical Support:

VMWare, KVM, Linux, Microsoft, Dell, HP, Lenovo, Cisco, Adtran, Ubiquiti, Veeam, Storage Craft, ESET, Oracle, AWS, Azure.

IS Certified 25 Most Recommended
Compliance 2016
Services Providers - 2016



30th Best Small
Companies to watch

—2019—
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Forbes
Technology
Council



GLOBAL IT
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SUPPORTING
LOS ANGELES & NEW YORK
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GLOBAL IT
COMMUNICATIONS

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GLOBAL IT

WHO IS GLOBAL IT?

We are a team of 20+ hard-working, honest and diverse set of technically-minded professionals with accredited specialties in Enterprise, Data Center, and business IT operations. Each of us has a track record of success in our given fields, and we all feel passionate about using our skills-sets towards a worthy cause. We come from different places, have different backgrounds, and own different experiences, but we all come to work every day as a team knowing we're working on significant, complex problems together, while helping companies manage and control IT operations efficiently.

Since 2004

Global IT has been our DIA provider for over 9+ years and our Cloud and Managed IT provider for 7+ years (from 2012). Since we have been working with Global IT our infrastructure has stabilized and our network is secure. Global IT handled an office expansion for us with no issues. We highly recommend their Managed IT services because they provide hands on support. All calls go direct to a certified engineer and trouble tickets get resolved quickly and precisely.

SAM J., SENIOR VP. MR. C HOTELS, BEVERLY HILLS, CA

We've been using Global IT for years now, and their service has always been great. This weekend, however, they upped their game even more. This level of service is unprecedented and beyond exceptional. Thanks. Global IT!

JOSH A., WINNETKA, CA

MANAGED SERVICE PROVIDER (MSP)

Managed IT MSP (Managed Services Provider) in Los Angeles is Global IT's core specialty. Managing the numerous network and system technologies along with industry compliance is a considerable undertaking and virtually impossible for one person, let alone a small tech team to manage IT successfully. The Global IT suite of IT services helps alleviate the worry of which technology direction to go with by providing practical and fiscally responsible options. Go with Global IT and receive numerous advantages by gaining a team of seasoned technology experts whose sole responsibility is for the continuity of business IT operations.

- Flat fee unlimited managed IT support options
- Proactive monitoring, support, and maintenance of devices, networks, applications, systems
- On-site and remote assistance Mon – Fri, 8 AM – 5 PM
- Local 24/7 NOC support for emergencies
- Internet and Network Security
- LAN, WAN, network fail-over, routing, logging
- Wireless heatmap and engineering
- Disaster recovery
- Hardware, Software purchasing with bulk discount buying power
- Electrical power continuity, engineering and management, UPS management and monitoring
- Telco & 3rd party vendor management
- Enterprise client portal for engagement with IT

I started a new Real Estate Brokerage and was in need of serious IT help. Lucky for me I came across Tony from Global IT. He answered all my concerns and developed an affordable plan for me and my agents. Thanks Tony and team, you guys really do a great job.

HECTOR ALVARADO, ADVANTAGE REALTY GROUP, BROKER

CLOUD

Managed Cloud enables customers to take Cloud computing to the next level with the exact Cloud configuration protecting your data and helping you receive faster Cloud computing response times. The Global IT Clouds, located in Los Angeles, Whittier (Corp), and New Jersey, are Engineered for

Performance improving productivity and confidence for our customers.

- Redundant Clouds in downtown Los Angeles, Whittier, and New Jersey
- Multiple Cloud host clusters (KVM & VMware) providing maximum uptime
- Automated backups on separate storage clusters
- 10 Gbps+ Backbone with BGP and dual Cisco Nexus 100G+ switching
- SAS 70 Type II facility certified with biometric fingerprint access and security, PCI Compliant
- 24/7 technical services and centralized monitoring of systems
- Power and backup power PDU and UPS provided
- Based on experience the Global IT Cloud outperforms AWS, Oracle & competing Clouds

Great customer service and responsive staff. Had my business server taken hostage by ransom ware. Global IT was able to get me back in action within a few hours with no data loss. They did such a fantastic job I went ahead and out sourced my IT needs with them. Update 4/5/17- I hired Global IT to take over my office IT, 6 months later and not a complaint. Great Company, great service!

RICH S. SAILER LAW FIRM APC, WHITTIER, CA

MANAGED INTERNET SERVICE PROVIDER (ISP)

Managed ISP takes the responsibility of managing the ISP link from the customer to the service provider. Global IT has uniquely designed advanced and reliable proprietary ISP routing and configurations bringing a next level of ISP service, up-time and response times. The high performing Global IT ISP backbones are in Los Angeles and New Jersey.

