

Job Title	Electrician	Location	Variable	Job Family		Grade	
Reports to	Service Manager or Managing Supervisor	Designation	Mobile	Guinness Property		C	
Overall Purpose: To install, repair, maintain, test and certify electrical systems to a high quality and within current electrical standards and regulations.							
Responsibilities & Outcomes		Skills / Experience		General Role Expectations			
Key Responsibilities: <ul style="list-style-type: none"> Install service and maintain appropriate systems and appliances in commercial and domestic premises as well as carry out programmed maintenance and servicing in commercial and domestic premises. Conduct relevant, testing, safety inspection reports, electrical certification, fault finding and remedial works. Provide accurate daily working information on operational activities, electronically or otherwise, in a consistent manner to comply with regulatory and company requirements. Ensure all works are carried out in line with company procedures and policies, Health and Safety, control of hazardous materials, in line with COSHH regulations and PPE. Ensure the company vehicle meets the Guinness standard by keeping it in clean condition, ensuring regular maintenance checks are undertaken and any necessary records and stock are maintained. Ensure all plant and equipment is fully functional, appropriately maintained and certificated with defects reported and waste materials disposed of correctly. Support the protection and safety of our customers by identifying safeguarding concerns and following the safeguarding procedures, making appropriate referrals. Key Outcomes: <ul style="list-style-type: none"> Compliance with current legislative guidelines, company procedures, policies and standards. Delivery of all services in line with customer service standards and good working practice. Pro-active view towards Health and Safety with a 'no risk' approach to all activities including RIDDOR reportable incidents. Achievement of key performance and productivity indicators. Increased customer satisfaction in areas of service delivery responsibility. Effective team working with colleagues and external agencies to ensure any operational difficulties are overcome. Works are completed within budget and in line with business requirements. Safeguarding concerns, suspicions or allegations of abuse are recorded and sent to Tenancy Enforcement. 		Essential: <ul style="list-style-type: none"> Certificated qualifications and demonstrated experience in domestic and commercial electrical works. Proven knowledge and experience in electrical fixed wire testing, installing and maintaining up to 230v. Ability to correctly complete the relevant certifications, follow agreed procedures and accurately record data and information. Ability to accurately interpret technical data & drawings and instructions. Experience of working in a customer focused environment within agreed performance targets. Ability to work with minimal supervision and demonstrate organisational and time management skills. Ability to make decisions and solve problems seeking any advice required. Ability to carry out physical tasks and lift weights in accordance with health and safety guidelines. Good working knowledge of Health & Safety Practices. Demonstrates the Guinness Behaviours. Desirable: <ul style="list-style-type: none"> ECS/JiB – Graded Electrician. Other building trade skills in addition to main trade. Proven knowledge and experience in electrical fixed wire testing, installing and maintaining up to 400v. 		<p>These are the requirements for roles at Grade C. There may be certain headings against which the requirements of individual roles are higher or lower. Your manager will advise if this is the case.</p> <p>Accountability:</p> <ul style="list-style-type: none"> Operates <i>largely autonomously</i>, within set guidelines with managerial guidance. End <i>results largely defined</i> but <i>interpretive judgement</i> is used to achieve them. Works to <i>clearly defined</i> budgetary parameters and targets. <p>People Skills:</p> <ul style="list-style-type: none"> Typically <i>oversees/co-ordinates</i> the work of others, and may be a knowledge leader or lead a <i>small-medium sized team</i>. Required to maintain effective relationships within <i>own area of responsibility</i>. <i>Manages</i> and <i>ensures</i> consistency of the employment experience in own area. <p>Impact & Influence:</p> <ul style="list-style-type: none"> May be required to make a <i>variety of decisions</i>, some complex in nature, with concern for impact on others. Actions <i>may</i> have internal and external impact/influence. <i>Provides guidance</i> and <i>shares knowledge</i> with colleagues relating to own specialism. 			
		Qualifications		Thinking Challenge:			
		Essential: <ul style="list-style-type: none"> C&G 236 parts 1 & 2 or NVQ Level 3 (or Equiv.) 17th Edition BS7671 Wiring Regulations. Desirable: <ul style="list-style-type: none"> C&G 2391 Inspection & Testing (or Equiv.) 18th Edition BS7671 Wiring Regulations. 					
		Other		Customer Service:			
		Driving Licence Required	Yes	<ul style="list-style-type: none"> <i>Respects and values</i> customers, both internal and external, and demonstrates our commitment to high quality customer service in all that is done. 			
		Mobile working required	Yes				
		Evening and weekend working required	Some				
		Flexible location working	Some				

You are also required to undertake any other duties within your capabilities as may be reasonably required.