

# TOWN OF BALLSTON COMMUNITY LIBRARY

COMMITTED AND CONNECTED

## 2020 Annual Report to the Public



Library services looked a little different in 2020 but our mission was the same. The Library continued to provide access to quality materials through Hoopla, Libby, and Curbside Delivery. We adapted our programs to provide safe outdoor events, virtual story times, book clubs, cooking classes, and more!



2 Lawmar Lane, Burnt Hills, New York 12027 (518) 399-8174

**Temporary Hours:**

Monday & Thursday 1 PM—7 PM

Tuesday, Wednesday, Friday 9 AM—4 PM

Saturday 9 AM—1 PM

<http://toblibrary.sals.edu>

[web.toblibrary@gmail.com](mailto:web.toblibrary@gmail.com)





@toblibrary


# 2020 REPORT TO OUR COMMUNITY

**21,461  
VISITORS**




Wifi  
  
**5,355**  
TIMES ACCESSED

eBook  
  
**16,381**  
DOWNLOADS

**Pandemic Response**  
  
**2,555** CURBSIDE DELIVERIES

- Provided free Wi-Fi in the parking lot,
- Curbside service and Grab N Go kits and
- Virtual programming

**Card Holders**  
  
**6,279**

Throughout the year Library staff have worked to provide safe access to quality materials and programs

Programs  
  
**277**  
PROGRAMS  
**4,274**  
ATTENDANCE

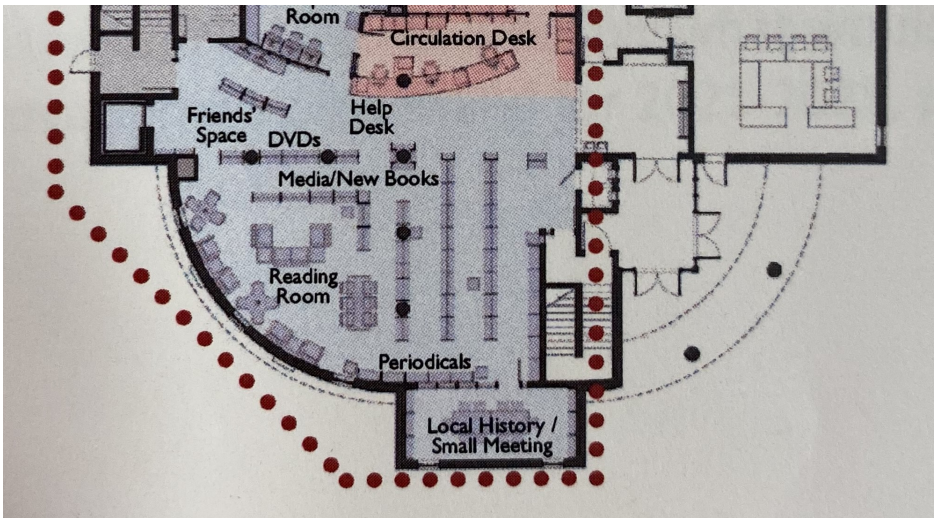
Items Borrowed  
  
  
**49,737**

**71,565  
Items in the Collections**

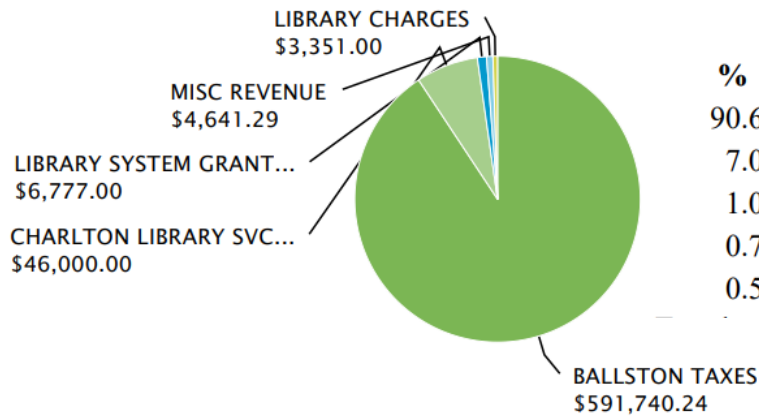


# Library Finances

In 2020 The Town of Ballston Community Library received a grant of \$96,845 from the New York State Division of Library Development. We will break ground Fall 2021 to create a new Local History Room and upgrade the Library's existing light fixtures to LED.

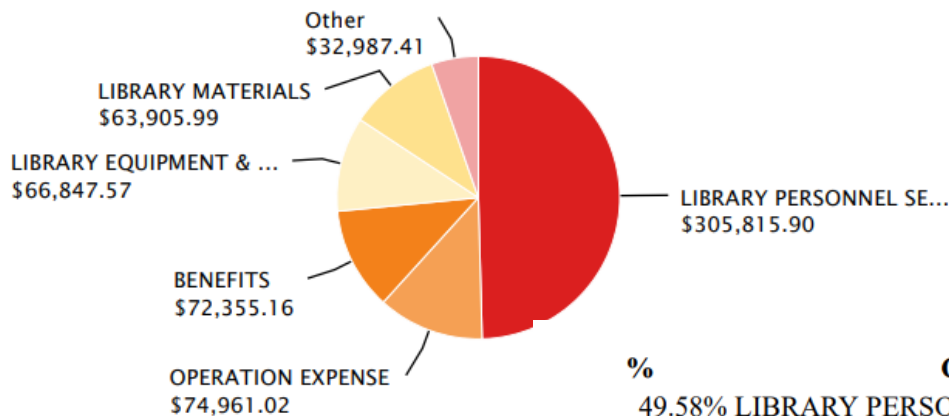


Town of Ballston Community Library  
Revenue By Category



%	Category	(\$)Amount
90.69%	BALLSTON TAXES	591,740.24
7.05%	CHARLTON LIBRARY SVCS	46,000.00
1.04%	LIBRARY SYSTEM GRANTS	6,777.00
0.71%	MISC REVENUE	4,641.29
0.51%	LIBRARY CHARGES	3,351.00

Town of Ballston Community Library  
Expenditure By Category



%	Category	(\$)Amount
49.58%	LIBRARY PERSONNEL SERVICES	305,815.90
12.15%	OPERATION EXPENSE	74,961.02
11.73%	BENEFITS	72,355.16
10.84%	LIBRARY EQUIPMENT & CAPITAL OUTLAY	66,847.57
10.36%	LIBRARY MATERIALS	63,905.99
5.35%	Other	32,987.41

## A Note from Steve Zarelli, President of the Library Board of Trustees:

For many years our slogan has been, “Committed and Connected.” We are passionately committed to continuously evolving to meet the ever-changing needs of our community. When we crafted this mission around 10 years ago, I don’t think anyone would have imagined that it would help keep us focused in the midst of a global pandemic.

You’ll see the details in the infographic in this report, but the headline is this: we proudly continued to serve the community through the darkest days of the pandemic. We quickly ramped up digital content access, we held virtual events, offered curbside pickup and outdoor programming and much more. We did this while keeping employees and patrons safe by following state and CDC Guidelines.

The Library Board of Trustees would like to recognize and thank the dedication and perseverance of the library staff who we consider to be essential to the health and vibrancy of our community.

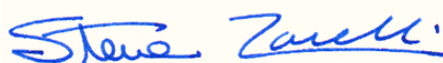
Other important changes...

- Congratulations to Rebecca Darling, our long-time Head of Youth Services, who was promoted to Director.
- Welcome to Alyssa Harvey, who begins as our new Head of Youth Services Librarian on May 3.
- And a big thank you to Deb Fiedler who retired after more than 10 years of excellent service.

Undaunted, we have big plans for 2021, including the construction of a Local History Meeting Room, which will be funded in large part with a NYS Grant. We’re also adding electric car charging stations, also funded by a grant.

Lastly, in 2020, the Library Trustees took a hard look at the policies and practices that govern our operations. We found that we needed more definition, especially in areas that characterize the roles and responsibilities between the Library Board and the Town of Ballston. Working with the Ballston Town Board, the Library is transitioning to a “Special District” model that will ensure governance with transparency and clarity. Rest assured, this is an administrative transition that will not affect our services or the patron experience.

Thank you for your support and we are always open to your feedback.



### Library Board of Trustees

Steve Zarelli, President  
Michelle Hernandez, Vice President  
Susan Tomlinson, Secretary  
Stephen Burchett, Treasurer  
Thomas Shaginaw, Trustee  
Carolyn Speenburgh, Trustee  
Julia Stone, Trustee

### Library Management Team

Rebecca Verhayden Darling, Director  
Alyssa Harvey, Head of Youth Services  
Jenn Richard, Head of Adult Services

### Town Representatives

John Antoski, Town of Ballston  
Doug Ranaletto, Town of Charlton

### Library Staff

Mary Jane Baumbach	Elizabeth Lafergola
Erin Bishop	Hannah Moore
Meghan Center	Amelia Grace Morrow
Carol Chaisson	William Newsom
Rong-Jane Chen	Pati Pericone
Michelle Dannenhoffer-Cau	Terry Riley
Deborah Fiedler	Kelly Shaginaw
Linda Fieldhouse	Charity Shillito
Erin Knight	Ruta Tomik

*Many thanks to the Friends of the Library for their unwavering and dedicated support of the library, and to our community for supporting the Friends’ fundraisers like Mini-Golf, Spring Fling Basket Raffle, and Book Sales.*